



<https://martinelliplumbing.com/job/hvac-service-technician/>

HVAC Service Technician

Description

Martinelli Plumbing & Heating, Inc. is hiring a skilled HVAC Service Technician who can both perform quality HVAC service work and effectively communicate service options to clients. This role is ideal for a technician who enjoys hands-on problem-solving while building trust with customers and offering service upgrades without high-pressure sales tactics. If you take pride in doing the job right and helping customers make informed decisions, we want to hear from you.

Responsibilities

You will be responsible for residential and light-commercial HVAC service calls, including diagnostics, maintenance and repairs. You will also serve as a key customer contact—explaining findings, providing repair options and recommending system enhancements or replacements when appropriate.

Qualifications

- 3+ years of HVAC service experience (residential or light commercial)
- EPA Universal Certification required
- Strong diagnostic and troubleshooting skills
- Excellent communication and interpersonal skills
- Sales-minded but customer-focused—able to present solutions without pressure
- Clean and valid driver's license required
- Ability to lift up to 50 lbs., climb ladders and work in crawl spaces or attics
- Experience with mini-split systems, boilers and heat pumps is a plus
- NATE certification preferred but not required
- Diagnose and repair residential and light commercial HVAC systems
- Perform routine service, maintenance and inspections
- Clearly communicate findings and recommended solutions to customers
- Offer service upgrades or replacement options in a consultative, non-pressure manner
- Complete service reports and maintain accurate job documentation
- Maintain truck inventory, tools and equipment

Hiring organization

Martinelli Plumbing, Heating & Air

Employment Type

Full-time

Job Location

4006 Sylon Drive, 08036,
Hainesport, NJ, USA

Base Salary

\$ 25 - \$ 35

Date posted

June 4, 2024

- Follow all safety protocols, local codes and company procedures
- Coordinate with dispatch and office staff to manage schedules efficiently
- Maintain a professional appearance and deliver outstanding customer service

Job Benefits

- Full-Time Position
- Sales Incentives & Performance Bonuses
- Weekly Pay Cycle
- Experience Based Pay
- Overtime Pay
- PTO
- Holidays
- Health Insurance
- 401K
- License Fees
- Job Training